COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE APPLICATION OF AUTOMATED

COMMUNICATIONS, INC. FOR A

CERTIFICATE OF PUBLIC CONVENIENCE

AND NECESSITY TO OPERATE AS A

RESELLER OF TELECOMMUNICATIONS

SERVICES WITHIN THE COMMONWEALTH

OF KENTUCKY

COMMONWEALTH

OF KENTUCKY

ORDER

IT IS ORDERED that Automated Communications, Inc. ("Automated Communications") shall file the original and ten copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date Automated Communications shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which it can be furnished. Such motion will be considered by the Commission.

1. State what arrangement would be made for operator services in the Commonwealth of Kentucky. WilTel's operator services authority in Kentucky has been held in abeyance.

Case No. 91-395, Application of WilTel, Inc. for a Certificate of Public Convenience and Necessity to Provide Intrastate Interexchange Telecommunications Services Within the State of Kentucky, and For Approval of Its Initial Tariff.

2. Refer to Sections 1.8.4 and 1.11.1 of your proposed tariff. Commission policy prohibits compounding penalties. Clarify that penalty charges shall not be assessed on unpaid penalty charges and any payment received shall first be applied to the bill for service rendered.

3. Refer to Section 1.2.1(d) of your tariff. Ten days advanced notice is required for noncompliance with state, local or other codes before the company may terminate a customer's service. Modify the proposed tariff to comply with the ten days advanced notice requirement.

4. Include in your proposed tariff the methodology used in distance calculations for determining your customers' usage charges.

5. Refer to Section 1.8.4 of your proposed tariff. The last sentence should be deleted, as this should be adjudicated in the courts.

Done at Frankfort, Kentucky, this 15th day of January, 1993.

PUBLIC SERVICE COMMISSION

For the Commission

ATTEST:

Executive Director